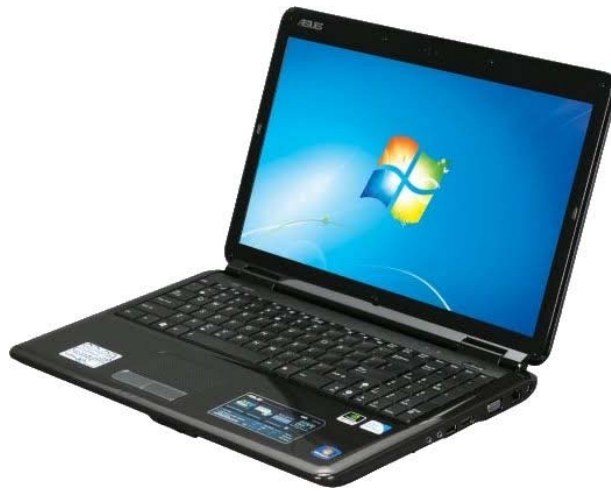

PC PhoneHome™

Tracks & Locates Missing Computers



INSTALLATION GUIDE

Version 3.5



XP – VISTA – SEVEN

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INSTALLATION GUIDE FOR PC PhoneHome™

COMPUTER THEFT RECOVERY SOFTWARE

INTRODUCTION

This document will assist authorized users to track and locate computers protected with PC PhoneHome™ software. The proper installation and configuration of PC PhoneHome™ is critical to the recovery process.

OVERVIEW: HOW PC PHONEHOME™ WORKS

Every computer connected to the Internet has its own Internet address called an “IP Address.” An IP Address is a set of four numbers separated by 3 decimals. (i.e., 255.255.255.255) Your ISP (Internet Service Provider) controls a group of IP Addresses that it, in turn, assigns to its customers.

Dynamic IP Addresses

Most people receive a “dynamic IP Address” when they dial up their ISP. A dynamic IP means that every time you connect to the Internet, your ISP “loans” you an IP address for the duration of that connection. The next time you connect to the Internet through that same ISP, you will receive a new IP Address.

Static IP Addresses

If you connect to the Internet via an ISDN, DSL, Cable, Satellite, T1, T3 or some other type of high-speed connection, you probably have a “Static IP Address.” A static IP Address means that your ISP assigns you the same IP address every time you connect to the Internet. It does not mean you “own” the static IP Address (it’s still controlled by your ISP); it means you have the right to its ongoing use.

ISP Logs

ISPs keep records of who uses what IP Address and at what time (if it’s a dynamic IP Address), and to whom they assign a static IP Address. PC PhoneHome™ contains a stealth email application that sends your pre-configured recovery information via proprietary protocol to an email address of your choice (including web-based email).

Included in that email sent by PC PhoneHome™ is your ownership and contact information, as well as the IP Address from which that stealth email was sent. From that information, it is possible to trace the message back (via the IP Address) to the ISP that controls that IP Address and obtain location information for the lost computer. With this information, law enforcement can obtain the necessary warrant to recover your stolen computer.

INSTALLATION

This section covers proper installation and configuration of PC PhoneHome™ version 3.5 on Windows XP, Vista and Seven operating systems.

IMPORTANT!

IN ORDER TO PROTECT YOUR PROPRIETARY DATA AND TO PROVIDE YOU WITH THE HIGHEST PROBABILITY OF RECOVERY OF YOUR COMPUTER SHOULD IT BE LOST OR STOLEN, WE RECOMMEND THAT YOU USE THE SECURITY PROTOCOLS LISTED IN THE APPENDIX OF THIS DOCUMENT.

IMPORTANT NOTE – Microsoft .Net FRAMEWORK 4 MUST BE INSTALLED ON YOUR COMPUTER PRIOR TO INSTALLING PC PhoneHome™. Microsoft .Net FRAMEWORK is generally already installed but in case it is not we include it in the zip file you received with PC PhoneHome™.

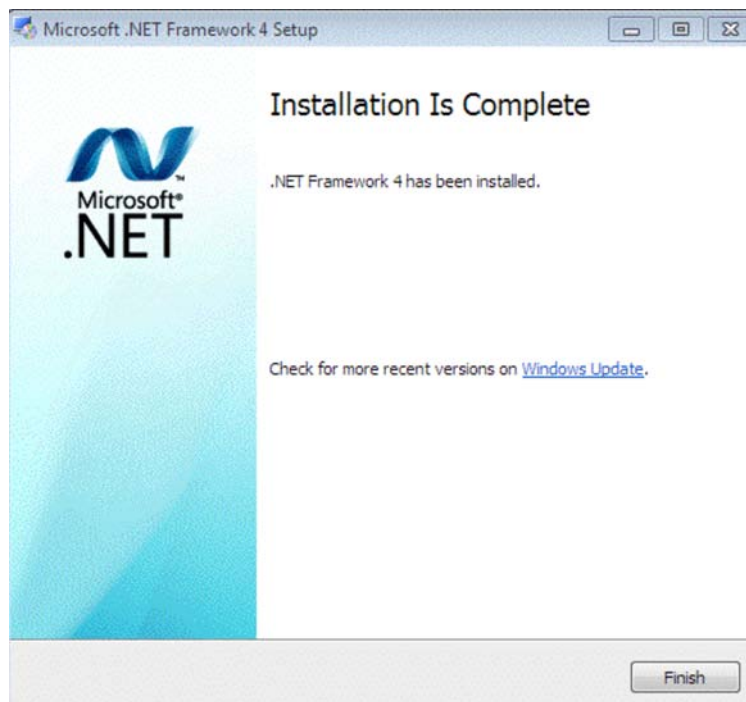
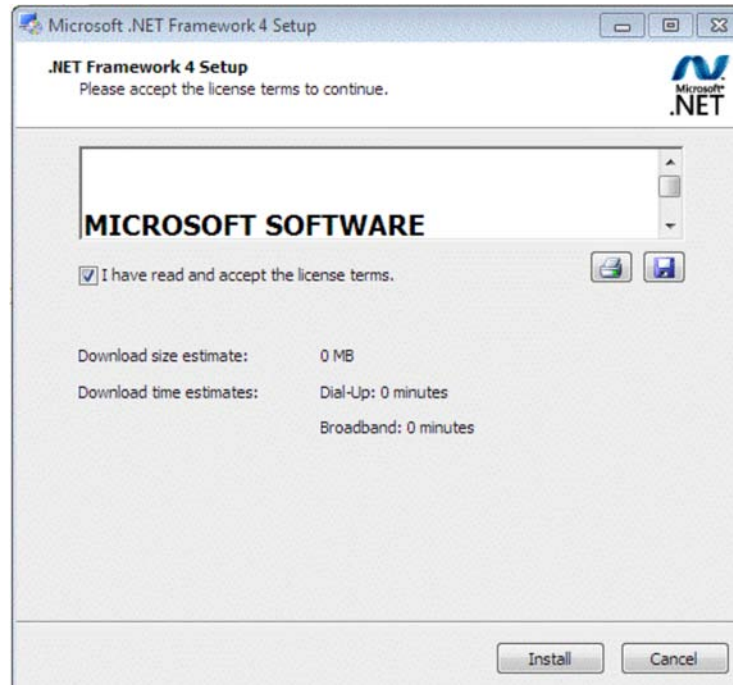




Image1 PC PhoneHome™ Installer.

PC PhoneHome™ uses a Zip archive. To begin Installation **double click the pcphv3.5.zip** file. This will extract the installer file called **pcph3.5.msi** in the same folder.

Double Click on **pcph3.5.msi** to begin installation.

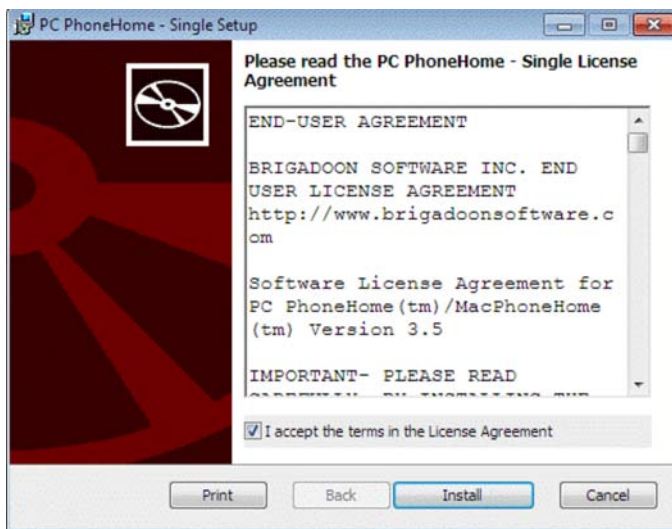


Image 2 Installation Setup

At the start of the install you will see this:

The PC PhoneHome™ install wizard is a menu-driven application. Simply follow the directions provided by the installer.

The PC PhoneHome™ license agreement should be read in its entirety to insure that the registrant understands the legalities of using PC PhoneHome™ and agrees with the terms and conditions of using PC PhoneHome™ software.

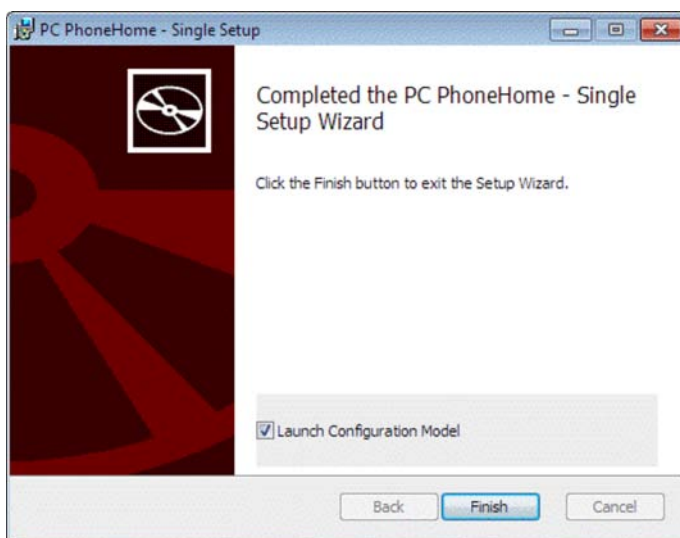


Image 3 Completed Window

Once PC PhoneHome™ is installed you will see the COMPLETED window.

IMPORTANT!!

The ownership information you provide in the configuration box for PC PhoneHome™ is the information that is sent to your designated email and to the Brigadoon Archives. It is also the same information you will turn over to the police in the event your computer is lost or stolen. **It is important that you enter accurate and truthful information in the data field of the configuration window. The police will use this information as a basis to attain a court-ordered search warrant to retrieve your property. Less than accurate information may result in a search warrant application being denied.**

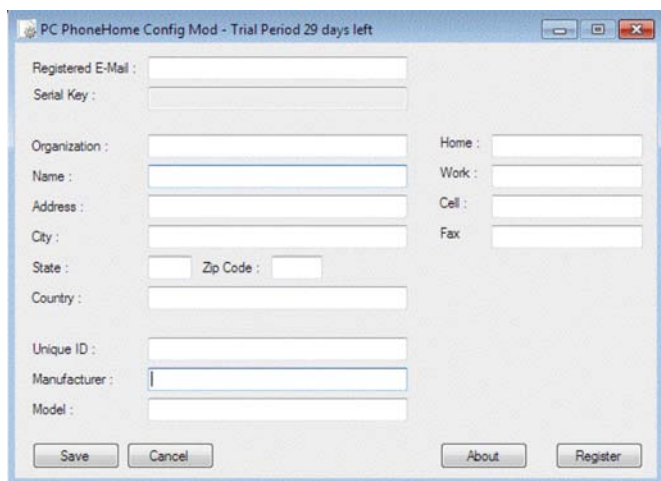


Image 4 PC PhoneHome™ Configuration Window

Notification Info

Recipient's E-Mail ID: Enter the E-Mail address to which you want your computer's location coordinates sent

Example: [your--email-address@your-isp.com](#) (web email addresses are OK too)

User Registration Info

Name: Your name **Organization:** Your organization (if any-or else put in "None")

Address: Your address **City:** Your City **State/Province:** Your state or province **Zip/Postal Code:** Your zip code or postal code **Country:** Your country

Home Phone: Your home phone

Work Phone: Your work phone or N/A

Cell Phone: Your cell phone or N/A

Fax: Your fax number or N/A

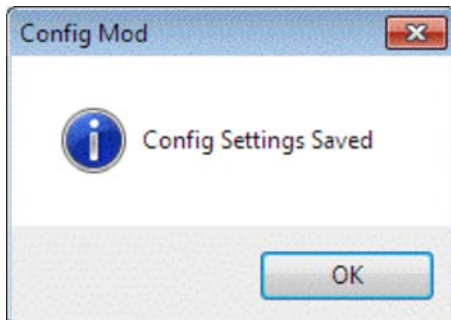
Email: Your E-Mail: (for notification of recovery)

Unique ID: You can enter any unique information that will help us identify your computer

Computer Info

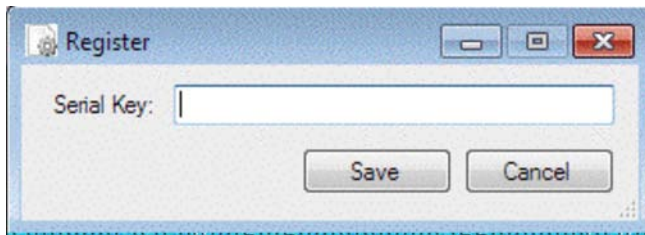
Manufacturer: What company made this computer? **Model Number:** What model number is this computer?

Serial Number: What is the serial number on the back or bottom of this computer?



After entering the information into the configmod screen you **MUST** click "**Save**". Once you have clicked "**Save**" this screen will appear.

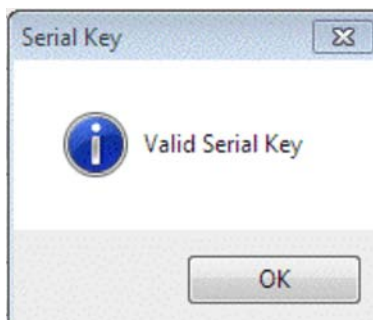
Image 5 Config Settings Saved



Once you have clicked "**Save**" you should click "**Register**" and this dialogue box will appear.

Enter the Serial key you were provided at purchase and click "**Save**".

Image 6 Register Image



After entering the serial key, click save and you will see this "**Valid Serial Key**" screen. Click "**OK**" and reboot your machine.

You will receive a message from PC PhoneHome™ within minutes.

Image 7 Register Image

TECH SUPPORT

If you need technical support or have any questions regarding your software, here is how you contact us:

Email (usually the fastest response): support@brigadoonsoftware.com

Fax: +1-845-624-0990

Telephone (during normal business hours-New York time): +1-845-624-0909.

APPENDIX: “HARDENING” YOUR HARDWARE

Disclaimer & Warning: While we recommend that you “harden” your computer to third party intrusion, the information provided in this Appendix **is advisory in nature only**.

All the hardening techniques of your computer’s operating system rely on your Windows operating systems features. **THEREFORE, IF YOU HAVE ANY QUESTIONS, YOU SHOULD CONSULT MICROSOFT TECH SUPPORT DOCUMENTATION.**

Any actions involving computer firmware, such as changing your boot sequence in your computer’s BIOS, is done so at your own risk. **IF YOU HAVE ANY QUESTIONS ABOUT YOUR COMPUTER’S BIOS OR FIRMWARE, YOU SHOULD CONSULT YOUR COMPUTER MANUFACTURER’S TECH SUPPORT DOCUMENTATION, OR (IN THE CASE OF YOUR BIOS SETTINGS) CONSULT YOUR BIOS MANUFACTURER’S TECH SUPPORT DOCUMENTATION.**

To protect your proprietary data and to provide you with the highest probability of recovery of your computer should it be lost or stolen, we recommend that you take the following steps:

1. Set up different user accounts on your computer:
 - a. For personal use: two accounts: **Administrator** and **Guest (Managed)**;
 - b. For organizations: three accounts: **Administrator**, **Standard** and **Guest (Managed)**;
2. Password protect access to your Administrator and Standard accounts, but not your Guest account;
3. Have your computer boot directly into your Guest Account.
4. Utilize **your computer’s BIOS settings** to change the boot sequence to prevent booting the computer from an external drive without authorization;
5. Use encryption software to protect your important data.