SUBROSASOFT’s

MacForensicsLab Field Agent

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Credits:

With thanks to the following people for their involvement in the creation of this manual: Ben Brausen.

Typeface:

Officina Sans Book is the typeface used in all sections and text portions of the document.

Table of Contents

Overview

Overview of MacForensicsLab Field Agent

This section provides an overview of MacForensicsLab Field Agent and it’s features, functionality and design.

About MacForensicsLab Field Agent

Welcome to MacForensicsLab Field Agent. If this is your first time using SubRosaSoft.com Inc.’s software, be assured you made the right decision. SubRosaSoft.com Incorporated is the world-wide leader in Macintosh-based forensics, with many federal, state and local law enforcement organizations around the globe using our software. In addition, our lines of forensic software is used by the military, intelligence community, and many privately owned and operated organizations seeking a powerful and innovative forensic solution.

As a company, SubRosaSoft.com Incorporated is dedicated to providing forensic solutions that not only meet and exceed your expectations but that change the way modern computer forensics are performed. Traditional computer forensic software development has mirrored the needs of traditional law enforcement by developing a solution only as a problem presented itself. In doing so, law enforcement is left without a timely answer to their technological dilemma. When the momentum of an investigation suffers due to a purely reactive development cycle, criminals go unpunished and victims are left needing resolution or worse, new victims are created. SubRosaSoft.com Inc. seeks to change that paradigm by offering expandable and scalable solutions that can adapt to an organization's needs and anticipate problems through use of intelligent proactive development.

SubRosaSoft.com Inc. understands how difficult it has become to keep pace with technology. All too often, forensic examiners are understaffed and overworked, making the environment ripe for case backlogs and an increasing potential for errors. In an effort to minimize these conditions, SubRosaSoft.com Inc. leverages technology and its advancements to allow for fewer mistakes. By doing so, our forensic solutions aid in maximizing the efficiency and effectiveness of its users, thereby getting more done with less mistakes.

SubRosaSoft.com Inc. is dedicated to our mission of providing powerful, easy-to-use, cost-effective forensic solutions that help you achieve your organization's forensic goals. To this end, we offer products that cover the entire spectrum of computer forensics, not just the static lab-based solution. Modern technologies demand integration throughout the forensic process and SubRosaSoft.com Inc. accounts for this evolution with solutions for incident response, triage, static examinations and reporting. In summary, SubRosaSoft.com Inc. views mission accomplishment as a corporate social responsibility, one we take very seriously and as such we strive to become not only a software development company but a partner to all our customers.

MacForensicsLab Field Agent Overview

MacForensicsLab Field Agent allows forensics examiners and detectives to search for illicit images. With a built-in skin tone analyzer, Field Agent narrows down the search for images of interest. Reporting is a breeze with the customizable HTML format. File locations and hash numbers of the images are generated to ensure the accuracies of the report.

MacForensicsLab Field Agent is a tri-platform tool designed specifically to help combat Crimes Against Children. It offers investigators a powerful yet easy to use tool with a skin tone analyzer that makes finding images of child pornography fast and easy.

The ability to quickly and effectively identify files of interest based on the percentage of skin tone contained therein makes MFL-FA an invaluable tool for law enforcement. In fact, MFL-FA was specifically designed to fill the technological gap that sexual predators have exploited for years; the lack of a fast and accurate way to identify images of evidentiary value amidst the seemingly insurmountable volume of data. Therefore, MFL-FA is perfectly suited for law enforcement agencies such Internet Crimes Against Children (ICAC) Task Force, probation and customs officers and/or any officers dealing with sexual predators. MFL-FA is the answer for all those seeking to gain the advantage over sexual predators who use technology in furtherance of their criminal acts.

MacForensicsLab Field Agent is cross-platform, allowing users to run it natively on Windows XP, Windows Vista, Windows 7, and Linux (RedHat, Ubuntu and SuSe).

System Requirements

This section covers the basic and recommended system requirements for successfully running MacForensicsLab Field Agent. Modern forensic processes require not only powerful systems to process the massive amount of data, but a scalable solution designed to harness the system resources for greater speed and increased functionality. Nevertheless, MacForensicsLab Field Agent has been specifically optimized for efficiency and speed through the use of appropriate memory allocation and a multi-threaded design.

Mac OS X Requirements

-Apple Macintosh G4 800MHZ or faster (Intel based Mac recommended)
-Mac OS X (version 10.4 or newer)
-1 GB of RAM

Windows Requirements

-Processor 800MHZ or faster
-Windows XP/Vista/7
-512 MB of RAM

Linux Requirements

-Processor 800MHZ or faster
-x86-based Linux distribution with GTK+ 2.0 (or higher), glibc-2.3 (or higher) and CUPS (Common UNIX Printing System)
-512 MB of RAM

We officially support the following:
-SUSE Linux Enterprise Desktop
-Red Hat Enterprise Linux Desktop

Registration Number

Each user is required to have a registration number, otherwise known as a serial number, in order to complete the full version installation of the software properly. Whether the software has been purchased online or through a third party retail channel, the user needs the registration number when preparing for installation of the software.

Online Purchase

When purchasing the software online at: http://www.MacForensicsLab.com/, the registration number is automatically emailed as part of the purchase confirmation. If a confirmation email is not received, please ensure that it has not mistakenly been placed in the email client's junk folder before requesting technical support. Having received the email, please make a print out and store this in a safe and secure place for future reference.

Note: A serial number is not required for the special Flash Key based version.

Retail Purchase

If the software was purchased through a retail channel, the registration number should be inside the DVD case. Please be sure to keep these details in a safe and secure place.

Updates and Upgrades

A single registration number is valid for incremental updates to the purchased version of MacForensicsLab Field Agent. When upgrading between versions the purchase of a new registration number will be required. For information on upgrades, please email sales@subrosasoft.com.

Lost Registration Number

Please ensure that you keep your registration number in a safe and secure place. Print off confirmation emails or back them up. SubRosaSoft Inc. cannot guarantee the ability to re-issue serial numbers for our users.

Site Licenses

Site Licences can be purchased online via http://www.subrosasoft.com/. For volume discounts please contact us directly via email: sales@subrosasoft.com.

Downloading from the Web Site

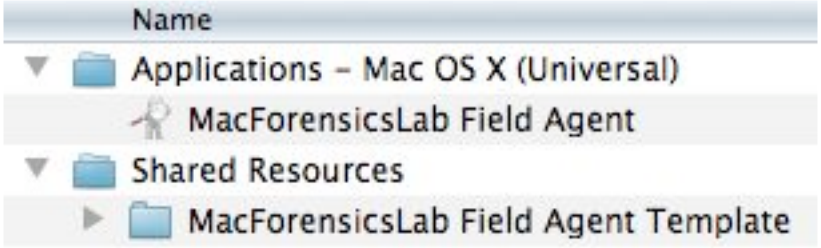
It is important for any user to ensure that they have the latest version of the MacForensicsLab Field Agent software. The latest version is always freely available for download on our web site at: http://www.MacForensicsLab.com/

A download link, alongside version information, is accessible on the product page of the site. Simply click the respective link and a compressed archive file will automatically begin to download to the desktop, or another specified download location.

MacForensicsLab Field Agent versions are distributed in a ZIP archive format and can be decompressed in the Mac OS X Finder with a simple double-click of file icon. This will place the decompressed application file in the same location as the original ZIP archive, most likely the Downloads folder. With Windows and Linux based systems, you may need to download third party utility to decompress the zip file.
Note: The software can be run directly from the special Flash Key based version.

Installation

Having decompressed the folder, copy both the 'Applications' and the 'Shared Resources' folder from the MacForensicsLab Field Agent folder to your computers 'Applications' or the 'Desktop' folder. Note that the folder structure with the 'Shared Resources' folder being located one directory down from the MacForensicsLab Field Agent application must be maintained although the name of the folder containing the application can be changed. Some users may choose to create a MacForensicsLab Field Agent folder and then store the folder containing the application and the 'Shared Resources' folder within that.


Name
Applications - Mac OS X (Universal)
MacForensicsLab Field Agent
Shared Resources
MacForensicsLab Field Agent Template

Installing From the CD-ROM

Once the CD-ROM has mounted on the user's desktop and the CD-ROM volume has been opened into a window, the user should see a folder named "Applications". To install MacForensicsLab Field Agent to the host computer, drag & drop MacForensicsLab Field Agent folder to any desired location on the new host computer, though we strongly recommend placing it in the host computer's "Applications" folder. Having done this the user is ready for the initial setup.

Uninstalling MacForensicsLab Field Agent

MacForensicsLab Field Agent is a completely self-contained application and requires no special functionality to uninstall it. The procedure to uninstall MacForensicsLab Field Agent is to navigate to the directory in which the MacForensicsLab Field Agent folder is currently installed, highlight the MacForensicsLab Field Agent folder and either drag and drop it into the Trash or delete it using the delete key.

Initial Setup

The first time the application is launched the user will be asked accept the End User License Agreement (EULA – see Appendix C) and then to enter a valid registration number. After the registration number has been entered, the user will then be taken to the 'Main Window'.

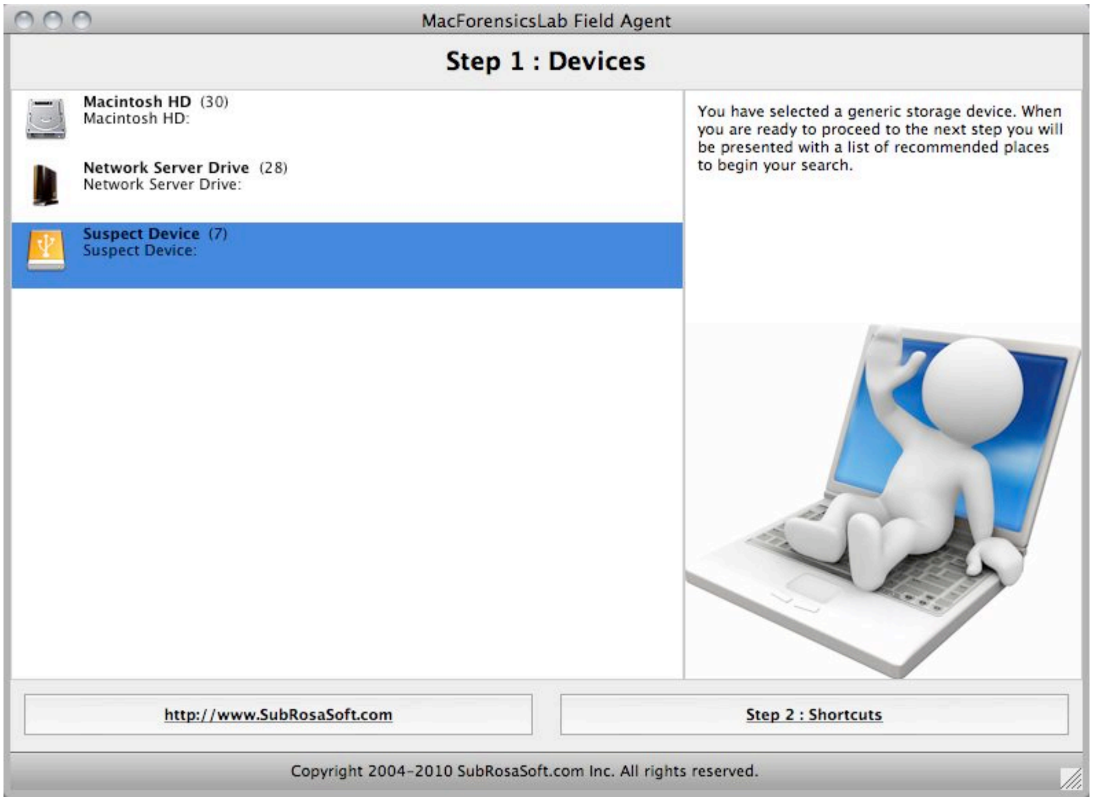
Elements of MacForensicsLab Field Agent

Overview

Designed for non-technical personnel, Field Agent can be run in three easy steps; there is no rebooting, troubleshooting or complex interfaces. It can run natively on Mac OS X, Microsoft Windows, and Linux to search suspect drives and devices. By quickly providing images relevant to an investigator's interests (typically in a few minutes), MacForensicsLab Field Agent is an invaluable tool to all law enforcement agencies. Field Agent has the ability to export files of interest or generate an HTML report with thumbnails, locations, and date information of any or all files.

Running MacForensicsLab Field Agent

Step 1: Devices


MacForensicsLab Field Agent
Step 1 : Devices
Macintosh HD (30)
Macintosh HD:
Network Server Drive (28)
Network Server Drive:
Suspect Device (7)
Suspect Device:
http://www.SubRosaSoft.com
Step 2 : Shortcuts
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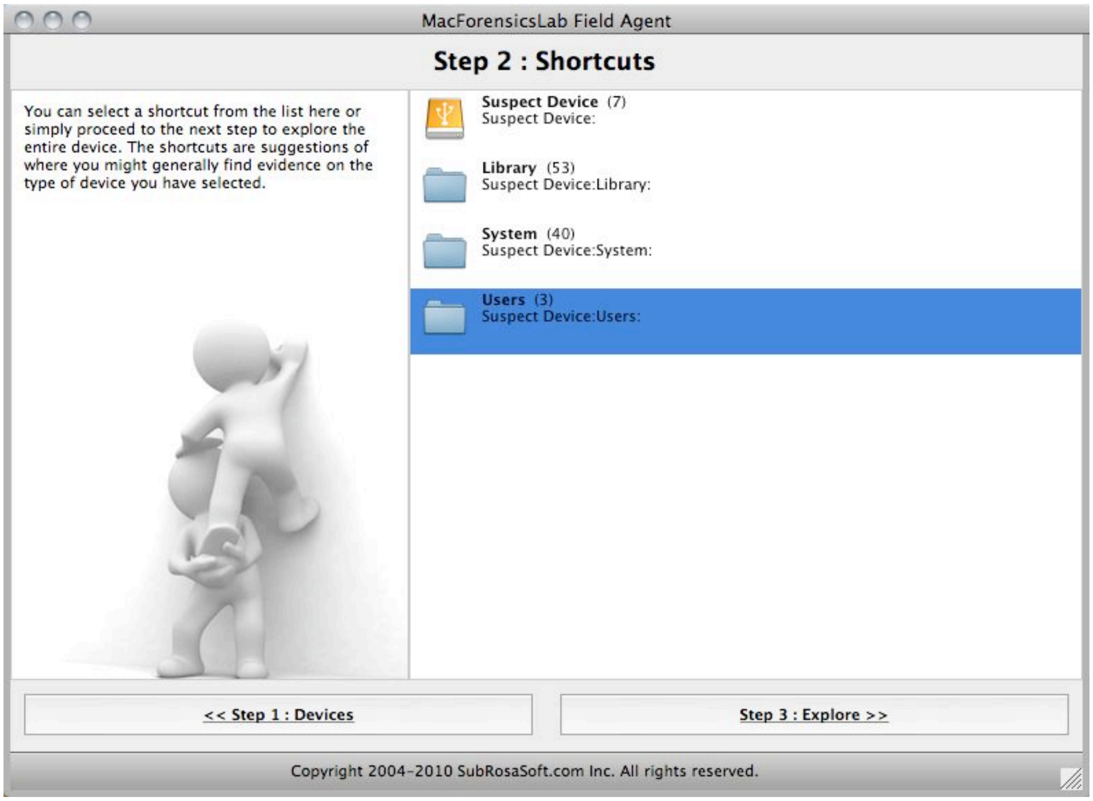
You have selected a generic storage device. When you are ready to proceed to the next step you will be presented with a list of recommended places to begin your search.

After the initial startup splash screen, the **Step 1: Devices** screen appears. Here the examiner will click on the device they wish to run their search on. Once you select have selected the device to search, click the button labeled **Step 2: Shortcuts** in the bottom right corner of the window.

Step 2: Shortcuts


MacForensicsLab Field Agent
Step 2 : Shortcuts

You can select a shortcut from the list here or simply proceed to the next step to explore the entire device. The shortcuts are suggestions of where you might generally find evidence on the type of device you have selected.

Suspect Device (7)
Suspect Device:

Library (53)
Suspect Device:Library:

System (40)
Suspect Device:System:

Users (3)
Suspect Device:Users:

<< Step 1 : Devices
Step 3 : Explore >>
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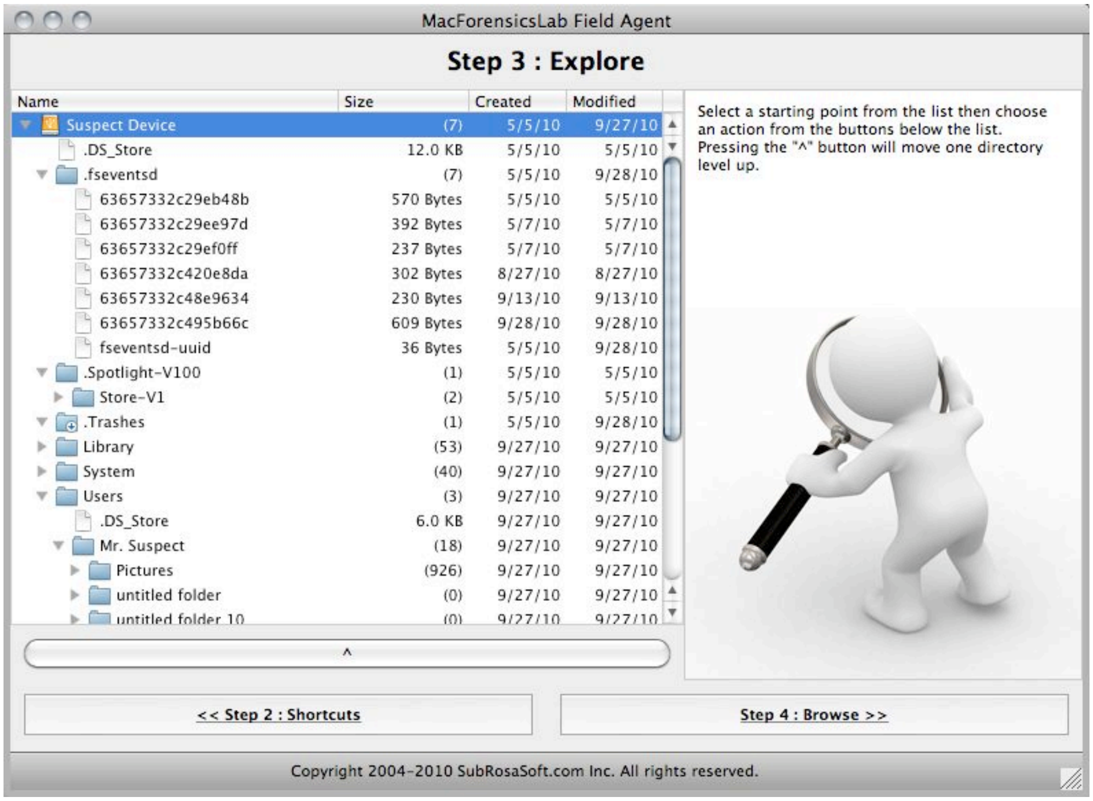
The shortcuts window displays a listing of common suggestions to areas that evidence may be found. These include pictures folders and user folders. The examiner may select one of the short cuts or to search the entire device, leave the device selected at the top of the shortcuts listing. Once the desired option has been selected, click the button labeled **Step 3: Explore** in the bottom right corner. To go back to choose a different device, simply click the **Step 1: Devices** button in the bottom left corner.

Step 3: Explore

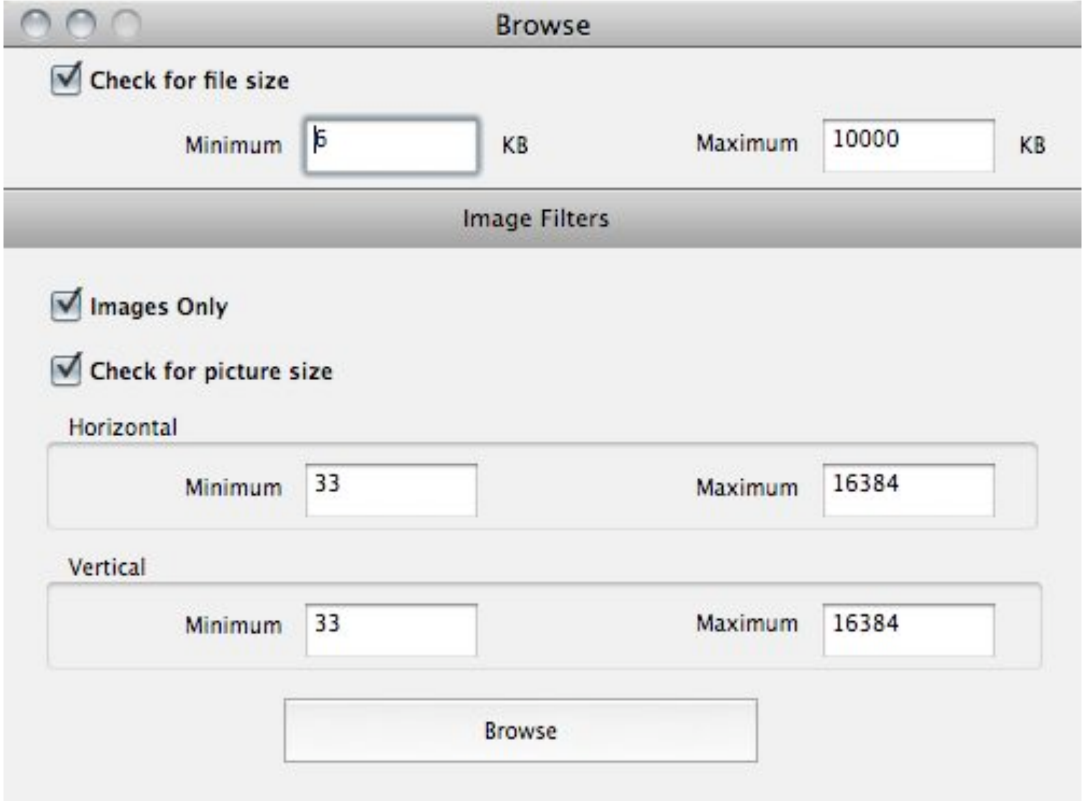

MacForensicsLab Field Agent
Step 3 : Explore
^
<< Step 2 : Shortcuts
Step 4 : Browse >>
Copyright 2004-2010 SubRosaSoft.com Inc. All rights reserved.

Name	Size	Created	Modified
Suspect Device	(7)	5/5/10	9/27/10
.DS_Store	12.0 KB	5/5/10	5/5/10
.fseventsd	(7)	5/5/10	9/28/10
63657332c29eb48b	570 Bytes	5/5/10	5/5/10
63657332c29ee97d	392 Bytes	5/7/10	5/7/10
63657332c29ef0ff	237 Bytes	5/7/10	5/7/10
63657332c420e8da	302 Bytes	8/27/10	8/27/10
63657332c48e9634	230 Bytes	9/13/10	9/13/10
63657332c495b66c	609 Bytes	9/28/10	9/28/10
fseventsd-uuid	36 Bytes	5/5/10	9/28/10
.Spotlight-V100	(1)	5/5/10	5/5/10
Store-V1	(2)	5/5/10	5/5/10
.Trashes	(1)	5/5/10	9/28/10
Library	(53)	9/27/10	9/27/10
System	(40)	9/27/10	9/27/10
Users	(3)	9/27/10	9/27/10
.DS_Store	6.0 KB	9/27/10	9/27/10
Mr. Suspect	(18)	9/27/10	9/27/10
Pictures	(926)	9/27/10	9/27/10
untitled folder	(0)	9/27/10	9/27/10
untitled folder 10	(0)	9/27/10	9/27/10

Select a starting point from the list then choose an action from the buttons below the list. Pressing the "^" button will move one directory level up.

The Explore step allows the user to transverse the directory structure of the selected device or shortcut to select items to search more specifically. This allows the search to be broad, searching the entire device, or very specific, searching only a specified folder or file. Click the triangle next to a folder to display the contents of that folder. Click on the folder or file you wish to search. To search the entire device, select the device at the top of the listing, then click the **Step 4: Browse** button in the bottom right corner.

Step 4: Browse



Browse

☑ Check for file size

Minimum: 5 KB Maximum: 10000 KB

Image Filters

☑ Images Only

☑ Check for picture size

Horizontal

Minimum: 33 Maximum: 16384

Vertical

Minimum: 33 Maximum: 16384

Clicking the **Step 4: Browse** button will bring up the Browse window. Here the user can set the perimeters for their search. The browse options contain the following:

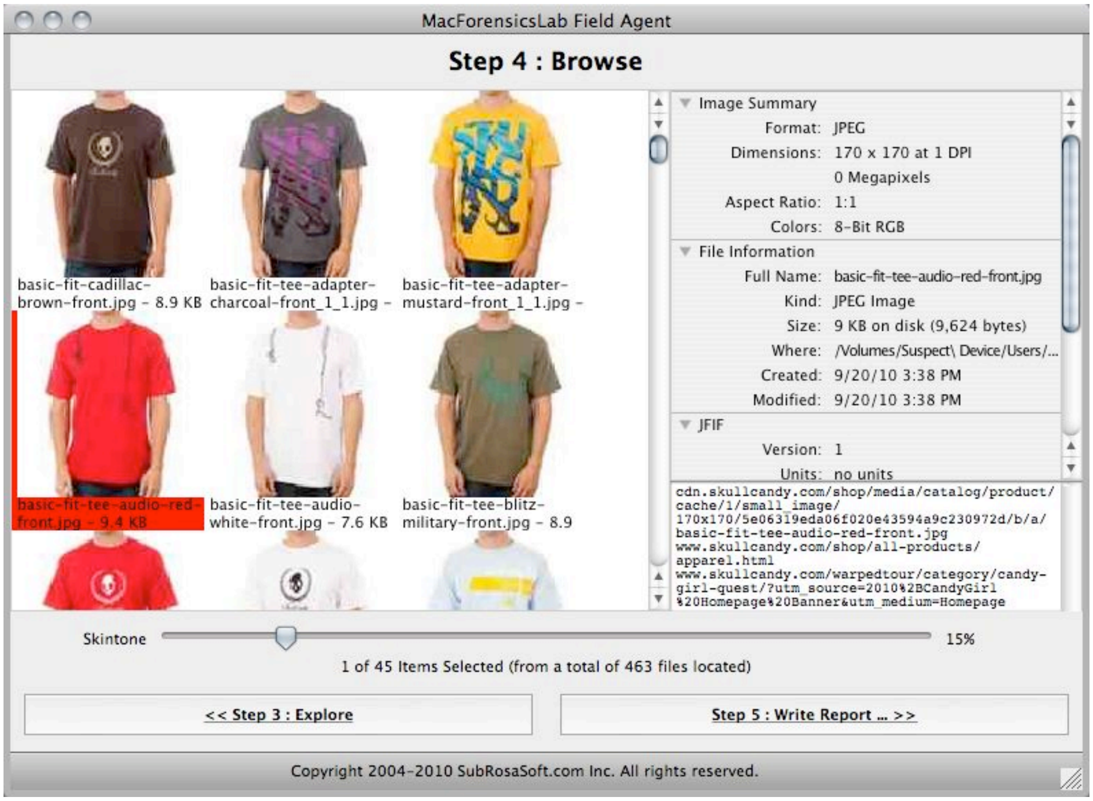
Check for file size - When this box is checked, the search will only include images between the Minimum and Maximum size in kilobytes (KB) entered. This allows the examiner to leave out small images such as buttons and thumbnails along with overly large images.

Images only - Checking this box will limit the search to include only images, leaving out other files.

Check for picture size - Checking this box will limit the search to only pictures meeting the size requirements set forth by the user. These requirements include minimum and maximum size (in pixels) for the horizontal and vertical size of the image.

Once the options have been set, click the **Browse** button and a search status window will appear, showing the progress of the search. Once the search has completed, the **Browse** window will appear.

Examining the search results


MacForensicsLab Field Agent
Step 4 : Browse
<< Step 3 : Explore
Step 5 : Write Report ... >>
Copyright 2004-2010 SubRosaSoft.com Inc. All rights reserved.

basic-fit-cadillac-brown-front.jpg - 8.9 KB
basic-fit-tee-adapter-charcoal-front_1_1.jpg -
basic-fit-tee-adapter-mustard-front_1_1.jpg -
basic-fit-tee-audio-red-front.jpg - 9.4 KB
basic-fit-tee-audio-white-front.jpg - 7.6 KB
basic-fit-tee-blitz-military-front.jpg - 8.9

Image Summary
Format: JPEG
Dimensions: 170 x 170 at 1 DPI
0 Megapixels
Aspect Ratio: 1:1
Colors: 8-Bit RGB

File Information
Full Name: basic-fit-tee-audio-red-front.jpg
Kind: JPEG Image
Size: 9 KB on disk (9,624 bytes)
Where: /Volumes/Suspect\ Device/Users/...
Created: 9/20/10 3:38 PM
Modified: 9/20/10 3:38 PM

JFIF
Version: 1
Units: no units

```
cdn.skullcandy.com/shop/media/catalog/product/
cache/1/small_image/
170x170/5e06319eda06f020e43594a9c230972d/b/a/
basic-fit-tee-audio-red-front.jpg
www.skullcandy.com/shop/all-products/
apparel.html
www.skullcandy.com/warpedtour/category/candy-
girl-quest/?utm_source=2010%2BCandyGirl
%20Homepage%20Banner&utm_medium=Homepage
```

Skintone 15%

1 of 45 Items Selected (from a total of 463 files located)

When the search has completed, the **Browse** window will appear. All images that meet the requirements set forth in the search perimeters will be displayed in the results window. Clicking on any of these images will display information about the image in the information area on the right. This information includes; filename, location, creation and modification dates, dimensions, and much more. Much of the information displayed in the 'File Information' area is dependent on the metadata contained within the image file itself.

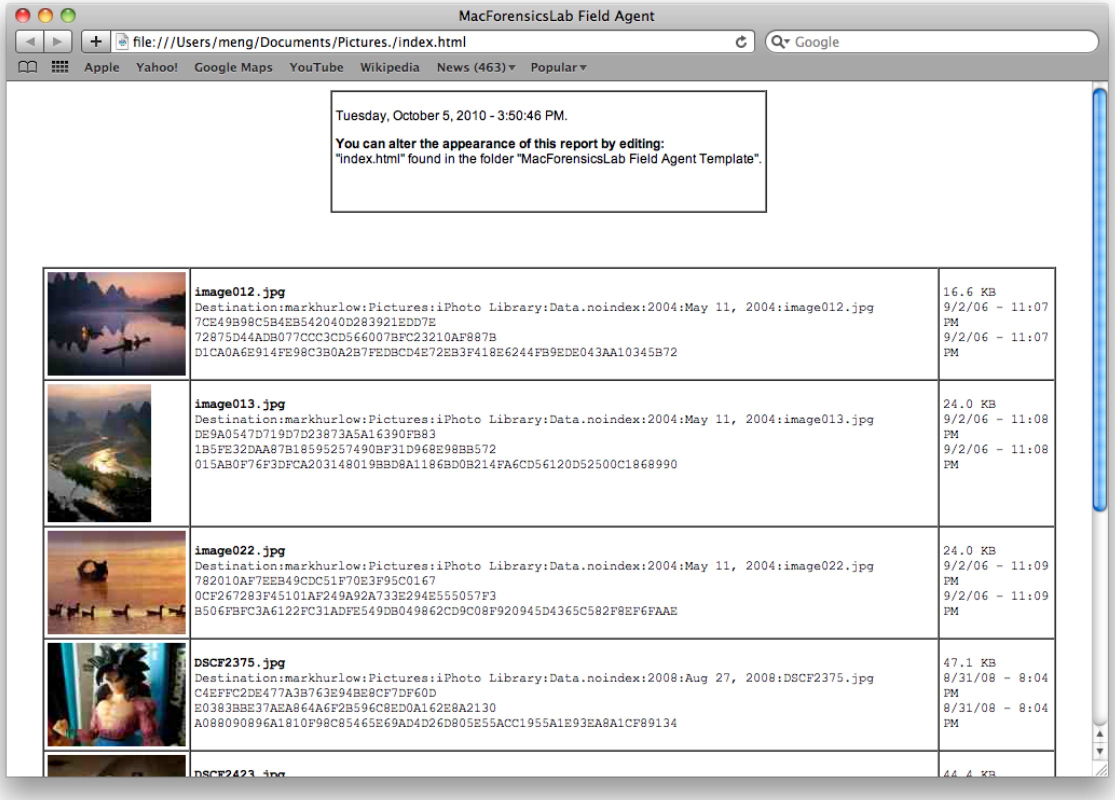
The Skin Tone slider below the thumbnails can be used to show or hide images based on percentage of skin tones within the image. By default this slider is set to 15% as that has been found to be the optimal range to eliminate many non-human pictures without hiding too many false positives. Increasing this slider will increase the percentage of skin tone that must be present in the image to be displayed in the thumbnail area. Decreasing the slider to 0% will display all images in the thumbnail area.

Saving images

Users may select one or more images to be saved to the location of their choice. To do this, click on the image (or Command-Click on a Mac and Option-Click on a PC to select multiple images) the user wishes to save. Then select **Save** from the **File** menu. The user will be prompted to select a location to save these images. Select the location and click the Save button. The images will be saved in the desired location in a folder labeled with the name of the folder that contains the image(s).

Writing a report

To write a report, first select the images to include in the report. Once the images are selected, click the **Step 5: Write Report** button at the bottom right. The user will be prompted to select a location to save the report. This is the location the report will be written to in a folder labeled with the website address along with a folder containing thumbnails and the actual images. Once the location has been selected, click the **Choose** button. A progress window will be displayed briefly while the report is written.


MacForensicsLab Field Agent
file:///Users/meng/Documents/Pictures./index.html
Google
Apple
Yahoo!
Google Maps
YouTube
Wikipedia
News (463)
Popular

Tuesday, October 5, 2010 - 3:50:46 PM.

You can alter the appearance of this report by editing:
"index.html" found in the folder "MacForensicsLab Field Agent Template".

	image012.jpg Destination:markhurlow:Pictures:iPhoto Library:Data.noindex:2004:May 11, 2004:image012.jpg 7CE49B98C5B4EB542040D283921EDD7E 72875D44ADB077CCC3CD566007BFC23210AF887B D1CA0A6E914FE98C3B0A2B7FEDBCD4E72EB3F418E6244FB9EDE043AA10345B72	16.6 KB 9/2/06 - 11:07 PM 9/2/06 - 11:07 PM
	image013.jpg Destination:markhurlow:Pictures:iPhoto Library:Data.noindex:2004:May 11, 2004:image013.jpg DE9A0547D719D7D23873A5A16390FB83 1B5FE32DAA87B18595257490BF31D968E98BB572 015AB0F76F3DFCA203148019BBD8A1186BD0B214FA6CD56120D52500C1868990	24.0 KB 9/2/06 - 11:08 PM 9/2/06 - 11:08 PM
	image022.jpg Destination:markhurlow:Pictures:iPhoto Library:Data.noindex:2004:May 11, 2004:image022.jpg 782010AF7EEB49CDC51F70E3F95C0167 0CF267283F45101AF249A92A733E294E555057F3 B506FBFC3A6122FC31ADFE549DB049862CD9C08F920945D4365C582F8EF6FAAE	24.0 KB 9/2/06 - 11:09 PM 9/2/06 - 11:09 PM
	DSCF2375.jpg Destination:markhurlow:Pictures:iPhoto Library:Data.noindex:2008:Aug 27, 2008:DSCF2375.jpg C4EFFC2DE477A3B763E94BE8CF7DF60D E0383BBE37AEA864A6F2B596C8ED0A162E8A2130 A088090896A1810F98C85465E69AD4D26D805E55ACC1955A1E93EA8A1CF89134	47.1 KB 8/31/08 - 8:04 PM 8/31/08 - 8:04 PM
	DSCF2423.jpg	44.4 KB

Once the report has been written, it will automatically be opened in the default web browser. The report will show the selected images along with where the image was found with information about each image plus hash numbers in three different standards (MD-5, SHA-1, and SHA-256).

The report formatting can be change by editing the HTML file titled **index.html** containing in the **MacForensicsLab Field Agent Template** folder within the **Shared Resources** folder in the same directory as the MacForensicsLab Field Agent application.

Getting Help and Technical Support

Finding Help within MacForensicsLab Field Agent

Help can be found both via the small, context sensitive information clips that appear when the examiner rolls the mouse over a window element, as well as the standard help menu at the top of the screen. Contextual tool tips include buttons and parts of MacForensicsLab Field Agent that require some form of user interaction.

On the Web

We provide over 100 links to forensic resources, manuals, a complete knowledge base and a plethora of additional information on our website. For updates, resources and additional information please visit:
http://www.MacForensicsLab.com

Technical Support

We provide free technical support both via email or phone during the hours **10am** to **6pm** Pacific Standard Time (GMT -8) **Monday** to **Friday**. By email, we can be reached at the following address: support@macforensicslab.com. By phone, we can be reached at: +1 (510) 870 7883, or by fax on +1 (510) 868 3407.

In addition to any support question(s), the examiner must include **ALL** of the following pieces of information:

-Valid registration number or purchase information.
-System configuration(s) – hard drive make, model etc.
-System OS version.
-System related information can be found by using the “System Profiler” application in the -/Applications/Utilities folder.

Comments and Questions

If you have comments, problems, or questions about this product, or if you are interested in a site license, please contact us via email: info@macforensicslab.com

Company Address

SubRosaSoft.com Inc.
5387 Diana Common
Fremont, California 94555
http://www.SubRosaSoft.com

End User's License Agreement (EULA)

End Users License Agreement

SubRosaSoft.com Incorporated's End Users License Agreement

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